



CUSTOMER SUCCESS STORY

Heriot-Watt University Dubai

Optimal speech intelligibility for hybrid learning: SpeechLine Digital Wireless at Heriot-Watt University Dubai

“Each classroom has a mic which is always on. It is sensitive but also smart, so we have no unwanted sounds. The system has performed well beyond our expectations. We know it can be extended to add more devices. The ‘Plug & Play’ characteristic appeals to professors who don’t need to be tech-savvy to communicate effectively. It has simplified our work incredibly.”

Anas Abu-Ghoush, Head of Information Services at Heriot-Watt University Dubai

Challenge

The transition of Heriot-Watt University Dubai (HWU) to a brand-new campus was challenging in terms of hardware and software that should be user-friendly. The university needed a digital system that is simple, hassle-free and easy to use. The demand was for audio that should be clear online as well as on site since HWU offers students the option of attending classes in person or virtually, and faculty are sometimes offsite as HWU has lectures from professors who are outside of the UAE.

Solution

A combination of SpeechLine Digital Wireless gooseneck, lavalier and handheld microphones were installed over two collaborative lecture theatres and in the town hall. In addition, the wired MEG 14-40 gooseneck microphones were installed in all teaching spaces where they work robustly and provide great speech intelligibility.

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FACTSHEET

Products installed	13 channels of SpeechLine Digital Wireless (3 units of SL MCR 4 DW, 1 unit of SL MCR 2 DW, 6 units of SL Handheld DW, 6 units of SL Bodypack DW with MKE 1), 53 units of MEG 14-40 (1 unit of SL Tablestand 153-S DW with MEG 14-40-L-II B)
Country	United Arab Emirates
Region	EMEA
Industry	University
Integrator	AVI-SPL
Profile	Heriot-Watt University Dubai offers an extensive range of research-informed degree programs in a global study environment, with strong links to business and industry.