



CUSTOMER SUCCESS STORY

PT Medco Energi Internasional Tbk

PT Medco Energi Internasional TBK employs Sennheiser technology for a wireless and high-quality audio experience

Challenge

PT Medco was dealing with some common issues across all its meeting rooms. The company's conferencing set-up used to be placed on the tables, and this included boundary and wired handheld microphones, speakers and even camcorders for their video conferencing function. This set-up, coupled with employees' laptops as well as cables and wires that run across the table, created a lot of clutter and employees would often spill their beverages during meetings as a result. This is not only hazardous but also caused a lot of disruption to meetings.

The audio quality of the previous audio system was also less than satisfactory. Participants often had to pass around a wired microphone or had to move themselves closer to the boundary microphone which was inconvenient and a huge hygiene risk.

Some employees even resorted to using their laptop microphone in the meeting room to communicate with online participants. All these issues were affecting the conferencing experience for participants on-site and those connecting virtually.

Solution

12 units of Sennheiser TCC2 were installed across 12 meeting rooms in PT Medco's office.

[Full Story here >](#)

“We received really good feedback from employees on how they are enjoying the convenience as well as the great audio quality. We enjoyed working with Sennheiser and PT. Intav Prima Solusindo and we look forward to working on future projects together.”

Fredyan, Office Service & Maintenance Lead, PT Medco

FACTSHEET

Products installed	12 units of TeamConnect Ceiling 2
Country	Indonesia
Region	APAC
Industry	Energy
Integrator	PT Intav Prima Solusindo
Profile	MedcoEnergi is a leading Indonesia-based energy and natural resources company that is focused on three key business segments: Oil & Gas, Clean Power and Copper Mining. MedcoEnergi explores and produces oil and gas primarily in Indonesia and is expanding its presence in Southeast Asia. With over 5000 employees in Indonesia, the company sits in a 1,800 sqm office space meeting rooms of different sizes that spread across the 33rd, 38th and 55th floor of their office.

SENNHEISER