



CUSTOMER SUCCESS STORY

Cardiff Metropolitan University



Challenge

As part of the university's extensive AV Refresh Project, the primary challenge was sourcing equipment during the COVID-19 pandemic, which led to long lead times and temporary setups to ensure continued teaching. Cardiff Met required an adaptable audio solution with broad microphone coverage, remote management capabilities, and ease of use for both staff and students. Additionally, the university aimed to move away from traditional assistive listening systems and integrate new technology that ensured accessibility for all users.

Solution

After evaluating multiple microphone systems, Cardiff Met chose Sennheiser's TeamConnect Ceiling 2 (TCC 2) microphones. "The TCC 2 ticked all the boxes, from ease of use, configuration, installation, and the Control Cockpit management platform behind it all," explained Hollie Carter, AV Support Coordinator at Cardiff Met. Sennheiser's support from live demos to providing demo kits on generous loan periods further strengthened their decision.

Fact Sheet

Products Installed	TeamConnect Ceiling 2, TeamConnect Ceiling Medium, MobileConnect, SpeechLine Digital Wireless
Country	UK
Integrator	Strive AV / GVAV