



CUSTOMER SUCCESS STORY

Tokyo City University



Challenge

Professor Miyake’s lab at Tokyo City University regularly conducts hybrid meetings, including research updates, collaboration discussions, and presentation rehearsals. However, poor audio quality, especially from softly spoken participants, was a recurring issue when joining remotely. Built-in or desktop microphones failed to deliver consistent clarity, often picking up unwanted background noise or requiring manual adjustments. These limitations disrupted communication flow and reduced the effectiveness of the lab’s highly collaborative environment.

Solution

To overcome these audio challenges, the lab introduced a combined setup of Sennheiser’s TeamConnect Ceiling Medium (TCC M) and TeamConnect Bar (TC Bar). This solution provided seamless, high-quality audio capture across the room, eliminating the need for manual mic handling. The ceiling-mounted TCC M offered precise voice pickup and excellent noise separation, while the TC Bar delivered balanced sound and simplified integration with its built-in DSP and Power over Ethernet (PoE). Together, the devices created a streamlined, professional audio system that enhanced the hybrid meeting experience for both internal and external participants.

Fact Sheet

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|---------------------|--|
| Products Installed  | TeamConnect Bar, TeamConnect Ceiling Medium  |
| Country             | Japan  |
| Reason for choosing | ceiling-mounted design, automated speaker tracking, and outstanding sound quality, surpassing competitors like Shure and Bose. |