

TeamConnect Bar

Release notes - version 1.3.8



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1. System overview & requirements

TeamConnect Bar

All-in-one conference system for small to medium-sized meeting rooms.

Firmware update

• The TeamConnect Bar firmware update requires the Sennheiser Control Cockpit software: sennheiser.com/scc.



2. Current release

Latest information on the TC Bar firmware updates, including detailed descriptions of features, bug fixes, and known issues.

Version 1.3.8

New features

Option to disable 'Deep Sleep Mode'

- Introducing configurable energy-saving modes, allowing faster wake-up or reduced power usage based on the preferred setting.
- The default energy-saving mode has been changed from Low Power to Eco mode, enabling shorter wake-up times and continuous network availability out of the box.

Default camera mode

• Added configurable default camera modes, allowing AV admins to define a consistent start view for every call and reduce manual adjustments.

Continuous Dante® stream for mic signal (also when not in conference)

 Added an option to always keep Dante® audio streaming active, even outside of calls, for integration with external systems or assistive listening.

Dante® audio encryption

• Introducing support for encrypted Dante® streams, providing enhanced security for sensitive environments and compliance with modern IT policies.

Improved brute force protection

• Improved handling of failed connection attempts to enhance system security and resilience against misuse.

Enhanced security during firmware update process

 Refined firmware update process to align with updated authorization and verification rules.



Downgrading firmware is no longer supported; only updates to the same or newer versions are allowed.

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Improvements

Video optimizations

• Optimized the AI camera modes with improved zoom limits, framing logic, and reaction timing for a more consistent and natural meeting experience.

Visual feedback when waking from network standby

• Added visual LED feedback when waking from standby, providing a clear indication that the device is becoming active.

MS Teams V5 certification

• Fulfilled Microsoft Teams version 5 certification, ensuring full compliance and optimized performance with the latest Teams release.

Removal of 'Manual Exposure' feature

• Removed the "Manual Exposure" option from camera settings to ensure a consistent frame rate and simplify configuration.

TC Bar M network stability improved

• Optimized interface handling in TC Bar M split mode, including enhanced routing capabilities that allow communication from different network domains.

TC Bar M AEC double-talk performance improvement

• Enhanced Acoustic Echo Cancellation (AEC) for better double-talk performance in conference calls.

Bug fixes

Volume sync not working properly

• Fixed inconsistent volume synchronization between TC Bar and host PC volume, ensuring reliable and accurate level display and control.

Unexpected behavior of the camera after pan/tilt

• Fixed an issue where the camera reset to full field of view after pan/tilt, instead of continuing from the last used position.

DisplayLink® visible on USB even if disabled in CC (HDMI)

• Fixed an issue where DisplayLink® was temporarily exposed despite HDMI® being disabled.



HDMI® outputs active during boot while HDMI® is disabled in Control Cockpit

• Fixed an issue where HDMI® output was briefly active during boot, even when disabled.

Sometimes the TC Bar cannot be found in phone list when in Bluetooth® pairing mode

 Fixed an issue where TC Bar did not reliably enter Bluetooth® pairing mode after multiple connect/disconnect cycles.

UAC downstream issues (interruptions/delays/artifacts)

• Fixed occasional playback dropouts and stuttering during conferences.

TC Bar M cannot disable Bluetooth®

• Fixed an issue where Bluetooth could not be disabled after streaming audio in certain scenarios.

Second Mic slider removed

 Removed the second mic slider visible in the settings of the host computer's operating system.

Known issues

- Occasional clicking noises may occur on Dante® outputs from TC Bar S or M during audio transmission, particularly when encryption is enabled. The issue is under investigation.
- Echo may occur during Dante® operation in split mode if TC Bar M is deployed in a network with advanced traffic management and multicast control mechanisms. In some setups, network behavior can cause timing shifts in the Dante® domain, leading to audible echo on the far end. Possible workarounds:
 - Use single domain mode.
 - Disconnect Ctrl port when using split mode.
 - ▶ Deactivate IGMP snooping on your Dante® network.



3. Previous releases

Information on the previous versions of the TC Bar firmware updates, including detailed information on included features, bug fixes, and known issues.

Version 1.2.0

New features

Virtual commands - remote control for 3rd systems

• The third-party API has been extended to support all IR remote control functions, enabling integration with external media control systems.

IR remote control deactivation

 A new option has been added in Control Cockpit to disable the physical IR remote control.

Button to disable internal microphones

- Added Internal Microphone Mute to mute only the TC Bar?s internal microphone.
- Renamed the former Microphone Mute function to All Microphones Mute, which mutes all internal and external microphones.

Noise suppression configuration

 Added configuration settings for Noise Suppression in Control Cockpit to detect and suppress unwanted static background noise.

Noise gate configuration

• In addition to existing threshold and hold time settings, the Noise Gate Range can now be configured to define the degree of noise suppression below the set noise gate threshold.

Default video settings optimization

- Backlight compensation set to activated by default.
- Sharpness set to 3 by default.

Improvements & bug fixes

- Fixed an issue where the TC Bar M could produce continuous echo in configurations using the TCC M and Microsoft Teams Room (MTR) after extended usage.
- Resolved an issue that caused prolonged echo on the far end when Bluetooth? was enabled while using the internal microphone.



- Fixed a problem where the TC Bar M could generate echo after resuming from standby mode.
- Addressed an occasional issue where the Ethernet interface failed to initialize on startup in split mode, requiring a reboot to restore network connectivity.
- Various bug fixes and performance improvements for enhanced stability and system reliability.

Known issues

- On the TC Bar M, DisplayLink may automatically re-enable after the device resumes from standby, even if it still appears as deactivated in Control Cockpit.
- If the TC Bar has firmware < 1.2.0, it must be updated before users can use the microphone mute features via Control Cockpit.
- Echo effects may occur with external Dante? microphones using managed network environments. This is due to IGMP and PTP issues, which elect the TC Bar M as clock leader instead of a clock follower. This leads to signal runtime shifts in the Dante? network, causing the automixer and the AEC to produce echo effects on the far end. This can be fixed by one of the following actions:
 - Use single Domain Mode.
 - Disconnect the Ctrl port when using split mode.
 - ▶ Deactivate IGMP snooping on your Dante? network.



Version 1.1.7

Features

Active mic channel indication in Control Cockpit

- In the "Automix Priority" box, the currently active channel is indicated by a green dot above its channel setting.
- Sound from the speakers will not affect channel indication.

Improvements & bug fixes

- TC Bars can now be claimed in the Dante® Domain Manager using "enroll device by IP"
- Dante® packets are now isolated from the control network.
- The TC Bar M hostname has been improved with an interface, e.g. "TCBarM-0111002345-Control".
- The Dante® Near End Stream will stop if USB is disconnected.



Version 1.0.3

Bug fixes

• The issue preventing the use of Dante® on TC Bar M in Single Domain Mode has been fixed.



Version 1.0.0

• Initial firmware release v1.0.0 for TeamConnect Bar S and TeamConnect Bar.

